

Guide to Services



Joe DiMaggio
Children's Hospital
AT MEMORIAL

Guide to Services

Joe DiMaggio Children's Hospital is a full-service, patient- and family-centered hospital. Inspired by those we care for, we have created a healing environment where kids can be kids and parents are partners in care.

We provide a comprehensive scope of children's services through our inpatient and outpatient pediatric programs – from minor illnesses to trauma-related injuries and some of the most complex medical conditions. Our advanced facility is staffed 24 hours a day by a major league team of pediatricians, pediatric specialists, specialty-trained nurses and ancillary support staff. In addition, young patients are treated by the largest diversity of board-certified pediatric specialists in the region. For all these reasons and more, Joe DiMaggio Children's Hospital has earned the distinction of being the leading children's hospital in Broward and Palm Beach counties, and it is South Florida's newest freestanding children's hospital.

Children's Emergency Department and Trauma Center

In an emergency, you want the quickest, most advanced medical care for your child. The Emergency Department at Joe DiMaggio Children's Hospital is staffed 24 hours a day, 365 days a year, by experienced pediatric emergency medicine physicians and pediatric nurses specially trained in emergency medicine. Also, as the only Pediatric Trauma Center in south Broward County, it is equipped to handle even the most critical emergencies. The kid-friendly environment features a colorful and playful décor to help calm children's fears.

The Pediatric Emergency Departments at Memorial Hospital West and Memorial Hospital Miramar are affiliated with Joe DiMaggio Children's Hospital and cater specifically to children's needs.





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Pediatric Inpatient Unit

Most children need a pediatrician to help keep them healthy, while others may also require the services of pediatric specialists. Joe DiMaggio Children's Hospital provides a comprehensive scope of top-notch medical and surgical services for children requiring extra medical attention. Our caring staff realizes how stressful a hospital stay can be for children and their families. A light-hearted atmosphere is created throughout the hospital with decorations; family lounges, teen rooms, and play spaces; and an outdoor play area that provides a dose of sunshine and fresh air. Child life specialists and recreational therapists provide emotional and social support, as well as diversionary activities, to help children and their families cope with hospitalization. Humor therapy, which includes visits from the hospital's resident clown, Lotsy Dotsy, helps to ease anxiety, as do such volunteer-supported programs as art, music and pet therapies.



Children and their families are not only given written information about their illnesses to increase their understanding, but are also encouraged to take the Teddy Bear Tour to visit treatment areas and help relieve any fears. Finally, a sophisticated security system is in place at Joe DiMaggio Children's Hospital for added peace of mind.

The Pediatric Inpatient Unit at Memorial Hospital Miramar is affiliated with Joe DiMaggio Children's Hospital and makes the same commitment to high-quality care in a safe, patient- and family-centered environment.

Pediatric Ambulatory Services

Some hospital services may not require an overnight stay. Our Pediatric Ambulatory Unit is available from 8am to 6:30pm for shorter-stay services, including dialysis, endocrine diagnostic testing, medication infusion, sedation services (excluding imaging), transfusions and more. Our nursing staff calls to make sure all questions are answered before children arrive for their procedures and to inform them of what to expect. In addition, the patient's caregivers follow up with the family the next day to make sure everything is all right. All support services at Joe DiMaggio Children's Hospital are available to children receiving ambulatory services to help ensure a pleasant experience.

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Pediatric Intensive Care Unit

Joe DiMaggio Children's Hospital provides a Pediatric Intensive Care Unit for 24-hour medical/surgical intervention for critically ill or injured children. We offer extracorporeal membrane oxygenation (ECMO), a lifesaving procedure for patients with severe respiratory or cardiopulmonary problems. The unit is staffed by a medical team that includes board-certified and fellowship-trained pediatric intensive care physicians and surgeons, along with specialty-trained nurses and therapists, to care for children between the ages of 1 day and 18 years. Because family members are vital to the child's health, they are encouraged to participate in medical decisions.

Pediatric Cardiology and Cardiac Surgery Program

When a young heart needs mending, the Pediatric Cardiology and Cardiac Surgery Program at Joe DiMaggio Children's Hospital offers advanced technology and a team of highly skilled professionals who have worked at some of the country's most prestigious medical centers. Patients and families from throughout Florida, the nation and the world are turning to the program's extraordinary expertise in heart transplantation, cardiac catheterization, electrophysiology and more. Before and after surgery, young cardiac patients stay in the dedicated Pediatric Cardiac Care Unit, where they are monitored around-the-clock and cared for by a medical team of pediatric cardiac surgeons, fellowship-trained pediatric cardiologists, pediatric intensive care physicians, pediatric cardiac anesthesiologists, therapists and registered nurses. The Pediatric Heart Station provides a convenient, centralized location for conducting sophisticated noninvasive diagnostic cardiac imaging and evaluation to assist cardiac specialists in assessing congenital heart disease and determining treatment options.

Wasie Neonatal Intensive Care Unit

Comprehensive medical care begins at birth in the hospital's Wasie Neonatal Intensive Care Unit. The unit provides both Level III intensive care beds and Level II intermediate and progressive care beds for critically ill newborns. Intensive care services are carefully monitored 24 hours a day by neonatologists, consulting specialists, and specialty-trained nursing, respiratory and support staff. Occupational, physical and speech therapists provide intervention services for infants at risk for developmental disabilities. A patient- and family-centered approach to caring for infants is embraced, enabling families to help provide the best possible care for their newborns. The unit is one of only a few facilities to be designated a Regional Perinatal Intensive Care Center (RPICC) by the state of Florida.

The Level II Neonatal Intensive Care Units at Memorial Hospital West and Memorial Hospital Miramar are affiliated with Joe DiMaggio Children's Hospital.

Inpatient Rehabilitation Program

With the first comprehensive inpatient rehabilitation program for children in Broward and Palm Beach counties, Joe DiMaggio Children's Hospital offers an array of services for hospitalized children with impairments resulting from illness, injury or congenital

conditions. Occupational, physical, recreational, respiratory and speech therapies, as well as neuropsychological therapy, nutrition services and on-site schooling, are provided to speed healing, promote social skills and emotional well-being, and improve the child's functional independence.

Transport Teams

Joe DiMaggio Children's Hospital offers a dedicated ambulance for ground transport of critically ill or injured newborns and children from local hospitals. The mobile intensive care unit ambulance can transport up to two patients, plus family members and the medical team. Air medical transport services, via a fully equipped Learjet, are also available for newborns or children requiring transport to or from hospitals outside the region, state or country. Ground and fixed-wing jet transport teams can perform mobile extracorporeal membranous oxygenation (ECMO) for patients with critical heart or lung conditions. A helicopter ambulance provides transportation services for critically ill children from other Florida healthcare facilities to Joe DiMaggio Children's Hospital. Both ground and air ambulances have a dedicated staff of neonatal and pediatric intensive care nurses and respiratory therapists to manage the patient's nursing and respiratory needs while in transport. The air transport team, which also includes a pediatric intensivist physician, maintains communication with hospital-based physicians, family members and the pilots throughout the flight. Whenever possible, parents are encouraged to accompany the child on the flight.

Pediatric Specialty Programs

Joe DiMaggio Children's Hospital provides services through a vast panel of specialty physicians and nationally and state-accredited, multidisciplinary programs.

Patients and their families are connected to a team of specialized healthcare professionals, plus leading-edge treatment methods, ongoing education and support. In addition, physicians offer comprehensive and compassionate care to patients. Various free support groups are available to help individuals and families through challenging times. Home health services deliver medical attention to children at home, which can help prevent the need for longer hospital stays.

Conine Clubhouse – A Special Place for Families

Located on campus, the Conine Clubhouse offers private sleeping rooms and many of the comforts of home. Families with children in the hospital are welcome to stay at this home away from home free of charge, based on availability.



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Love Jen Family Support Center

Kids and their families helped design and create this welcoming, homelike center. It provides a cozy refuge where families can simply play, relax and refresh, as well as meet and mingle with other families. The suite features a family lounge, children's playroom and teen room. Amenities include flat-screen televisions, piano, video games, karaoke stage, comfy sofas and bean bag chairs, toys, play sets, games, books and more.

Safe Kids Broward

Joe DiMaggio Children's Hospital is the lead agency for Safe Kids Broward, a division of Safe Kids Worldwide, the first national nonprofit organization dedicated solely to the prevention of unintentional childhood injuries. Through community partnerships, Safe Kids Broward promotes, develops and hosts

such education programs as bicycle safety, child passenger safety, drowning prevention, fire prevention, pedestrian safety and poison prevention. For details, contact the Community Relations Department at **954-265-0985**.

An All-Star Team

Should your child need specialized medical attention, it's reassuring to know Joe DiMaggio Children's Hospital offers a roster of all-star specialists close to home and ready to step up to the plate.

Pediatric Medical and Surgical Services

- Allergy/Immunology
- Anesthesiology
- Cardiac Catheterization
- Cardiac Surgery
- Cardiac Transplant
- Cardiology
- Craniofacial Surgery
- Critical Care
- Cystic Fibrosis
- Dialysis
- Early Intervention Developmental Program
- Electrophysiology
- Emergency Medicine
- Endocrinology
- Gastroenterology
- General Pediatrics
- General Surgery
- Genetics
- Hematology/Oncology
- Hospitalist Program
- Infectious Disease
- Interventional Cardiology
- Interventional Neuroradiology
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Ophthalmology
- Oral/Maxillofacial Surgery
- Orthopedic Surgery
- Otolaryngology
- Pain Management
- Palliative Care
- Pathology
- Plastic Surgery
- Podiatry
- Psychiatry/Psychology
- Pulmonary Medicine
- Radiation Oncology
- Radiology
- Regional Perinatal Intensive Care Center (RPICC)
- Rehabilitation
- Rheumatology
- Sleep Medicine
- Transport Teams (Neonatal and Pediatric)
- Trauma
- Urology

Awards for Excellence in Healthcare



- **Excellence in Patient Care "Special Category" Award**
– *Children's Hospitals and Clinics, Studer Group®*, 2010
- **Best of the Best: Readers' Choice, Florida's Top Hospitals for Quality of Care, Organizational Culture, Communication, Professional Development and Retention Efforts** – *Advance for Nurses*, 2009, 2008
- **Hall of Fame: Best of the Best Pediatric Hospitals** – *South Florida Parenting*
- **Best Hospital for Families with Special Needs** – *South Florida Parenting*, 2009, 2003
- **Best Nursing Team, Pediatric Emergency Department** – *Advance for Nurses*, 2008
- **Fire Starter** – *Studer Group*, January 2008
- **Best Emergency Room for Kids in Broward County** – *South Florida Parenting*, 2006, 2005, 2004, 2003, 2001
- **Best Hospital for Pediatrics in Broward County** – *South Florida Parenting*, 2006, 2005, 2004, 2003, 2002, 2001, 2000, 1999, 1998, 1997, 1996

Accreditations

The Joint Commission

Commission on Accreditation of Rehabilitation Facilities (CARF)

State of Florida, Department of Health, Children's Medical Services designations:

- Cystic Fibrosis Newborn Screening Program, *Since 2007*
- Pediatric End Stage Renal Center, *Since 2007*
- Pediatric Catheterization/Cardiac Surgery Program, *Since 2001*
- Cleft and Craniofacial Program, *Since 2001*
- Pediatric Hematology/Oncology Program, *Since 1996*
- Regional Perinatal Intensive Care Center, *Since 1990*

Believe – You Can Make a Difference

Joe DiMaggio Children's Hospital Foundation was established in 1994 to provide philanthropic support that supplements the income from payors and tax revenues received by Memorial Healthcare System. This type of giving helps Memorial fulfill its mission to provide safe, quality, cost-effective, patient- and family-centered healthcare services to its patients, regardless of ability to pay.

Widespread community support of the Foundation's \$36 million capital campaign, Believe – You Can Make a Difference, helped make the new, freestanding Joe DiMaggio Children's Hospital a reality.

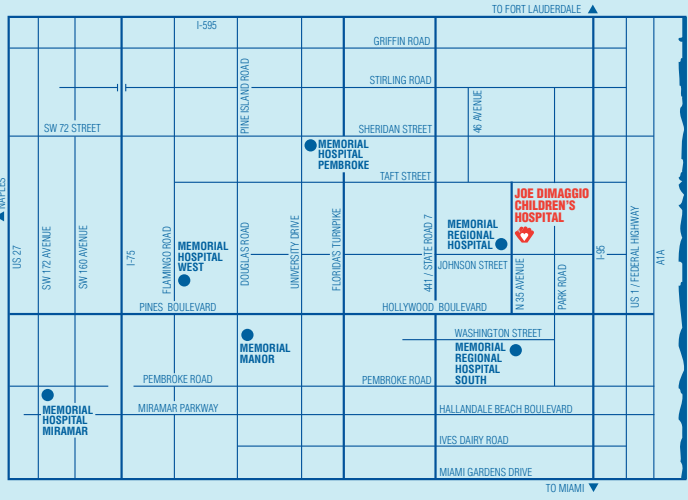
Dedicated to supporting healthcare for the children served by Memorial Healthcare System, the Foundation is the central agency through which charitable contributions are made. A volunteer Board of Directors includes prominent business and community leaders and physicians and oversees all aspects of the Foundation's operations.

Joe DiMaggio Children's Hospital Foundation accepts gifts of cash, checks, securities, real estate (limited), tangible personal property (limited), charitable gift annuities, life insurance (limited), charitable remainder trusts and charitable lead trusts.

To help play a part in providing world-class healthcare for children for generations to come, please contact Joe DiMaggio Children's Hospital Foundation at **954-265-3454** or visit **JDCHFoundation.org**.



MEMORIAL HEALTHCARE SYSTEM FACILITIES



IS YOUR CHILD'S DOCTOR A JOE DIMAGGIO CHILDREN'S HOSPITAL DOCTOR?

Call our Physician Referral Service toll-free at **866-JDCH-DOC** or visit **JDCH.com**. We're available 24 hours a day, 7 days a week.



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